



4520 Hampton Road – Clemmons, NC 27012 – (336) 766-9036

## QUALITY ALERT

Date: January 6, 2026

To: Triumph Hydraulic Power & Actuation, LLC – Clemmons Valued Suppliers

Subject: **Product Realization – Non-Conforming Product**

Triumph Hydraulic Power & Actuation, LLC strongly values its supply base and their role in providing 100% On-Time, 100% On-Quality products. This ensures that Triumph's Customers receive the highest quality product possible.

Unfortunately, Triumph has been experiencing a high volume of deliveries with non-conforming product. In addition to product found with out of tolerance dimensions and handling damage, examples of other non-conformances include the following documentation issues.

- Revision(s) letters missing
- Process Cert(s) missing
- Certification of Conformance errors
- AS9102 FAI missing / incomplete / incorrect
- Ballooned drawings missing for AS9102 FAIR
- Incorrect Part Number(s)
- Non-adherence to QA and QAR clauses listed on the PO
- Wrong Revision of form QF-0112, Supplier Inspection Verification Checklist

In the new year, 2026, Triumph Hydraulic Power & Actuation, LLC – Clemmons will enforce Purchase Order Quality Requirements (POQR) **QA13 – Supplier-Responsible Nonconformance Cost Recovery** on deliveries with non-conforming product including missing/incorrect documentation. Suppliers will be subject to charges for recovery of costs associated with any/all supplier-responsible non-conforming parts/material or documentation. In addition, Triumph's SQAM states "Triumph reserves the right to charge the Supplier with associated administrative and nonconformance remedy charges/fees/costs."

Triumph has always prided itself on having the very best suppliers in the industry. We expect that you will investigate the causes and develop corrections to eliminate future issues.

QA13 is found within the Purchased Order Quality Requirements (POQR) located on the Triumph Portal. SQAM001 is also found on the Triumph Portal. [www.triumphsupplysource.com](http://www.triumphsupplysource.com)

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