



4520 Hampton Road – Clemmons, NC 27012 – (336) 766-9036

QUALITY ALERT ● 03142025

Date: 3/14/25

To: Suppliers of Assembled Components

Subject: Hidden Components/Operations

This alert is to raise awareness of a failure that occurred at a supplier site during an assembly process.

During an assembly operation, a component was omitted from the assembly. This part was assembled, tested, and passed ATP; only later to fail in the field. This resulted in an NOE and recall of product. This missing part was internal and could not be detected by inspection or testing of the finished assembly.

Suppliers are requested to review their Shop Travelers / Operation Sheets to ensure there is a separate sign off for any hidden components/operations and verification of the process that cannot be detected at a later stage. This is a requirement of AS9100 Section 8.5.1 (m) Control of Production and Service Provision.

Mike Shipko
Supplier Quality Engineer
Triumph Actuation Systems, LLC – Clemmons