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| Logo  Description automatically generated**A message from****Sabrina Richmond** Vice President of QualityMay 15, 2024 |
| To: All TRIUMPH SuppliersRe: **Upholding Integrity and Quality Standards in Our Operations**I would like to extend my deepest gratitude for your invaluable contributions and unwavering support in making FY24 a success. Through our collaborative efforts, we have successfully overcome various challenges and laid a strong foundation for FY25. As we embark on this new fiscal year, I am excited to continue working alongside you towards our shared objectives.I am reaching out to reaffirm our unwavering commitment to the highest ethical standards and quality compliance in every aspect of our operations. Recent developments within the aerospace industry underscore the critical importance of these values. Specifically, an incident involving falsified inspection records that has prompted a Federal Aviation Administration (FAA) investigation. This situation highlights the severe implications of deviating from established protocols and the necessity of absolute integrity in our work.As partners in our supply chain, your role is integral to our collective success and to the safety and reliability of our products. It is imperative that we all conduct business with uncompromising honesty and professionalism. Shortcuts and compromises in our agreed standards can have far-reaching consequences, not just legally and financially, but also on our reputation and, most importantly, on the safety of the end-users.We must learn from incidents in our industry and use them as opportunities to reinforce our own processes and vigilance in quality assurance. We expect every member of our supply chain to:* Rigorously adhere to all contractual and regulatory requirements.
* Ensure the product or service you provide has been manufactured correctly and verified to the purchase order / blueprint dimensions provided.
* Foster a culture where employees feel empowered to speak up about potential issues.
* Conduct regular audits and reviews of your processes to ensure compliance and prompt corrective actions where necessary.
* Engage in continuous improvement practices that enhance product safety, efficiency, and integrity.

Your commitment to these principles is essential. We rely on you not only for the supply of materials and services but as partners who share our vision of an industry that prioritizes safety and integrity above all else. Together, we must ensure that every component, every process, and every action align with our collective ethical standards.We thank you for your ongoing dedication to these principles and for your part in helping us maintain the trust and confidence of our customers and our commercial and military families. Let us continue to work together to not only meet but exceed the standards that define our industry. |