



Number: SB24-425	Issue Date: 1/17/2024	Effective Date: 1/17/2024
Subject: Out-of-Sequence Work		

Applies to:	Partners/suppliers	Category:	<input type="checkbox"/> Urgent	<input type="checkbox"/> Change			
			<input type="checkbox"/> Routine	<input type="checkbox"/> Training			
			<input checked="" type="checkbox"/> Action	<input checked="" type="checkbox"/> Info Only			
Applicable AP:	<input checked="" type="checkbox"/> All Models	<input type="checkbox"/> 737	<input type="checkbox"/> 747	<input type="checkbox"/> 767	<input type="checkbox"/> 777	<input type="checkbox"/> 787	<input type="checkbox"/> _____
Boeing Proprietary: YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>			Additional information provided as attachments to bulletin: YES <input type="checkbox"/> NO <input checked="" type="checkbox"/>				

Purpose: Remind partners/suppliers of potential risks, and provide recommended actions to address work not completed according to its planning documents. Work done out of its planned position (e.g., "traveled work") or planned sequence is referred to below as "nonstandard work." "Product" refers not only to end items, but also any detail or subcomponents within.

Background: It is imperative that products delivered to Boeing conform to all relevant engineering requirements and that your quality processes are followed. Boeing provides the following recommended actions to remind suppliers of ways to mitigate risk associated with nonstandard work.

Bulletin: Use your established risk-assessment processes to evaluate whether your Quality Management System adequately documents and controls nonstandard work.

When performing nonstandard work:

- Document processes for managing any tasks that could introduce nonconformances into product that has already been inspected and accepted.
- Document processes that ensure integrity is maintained when removing any previously installed product.
- Document processes that protect any completed product. Take into account the possibility of FOD migration into the completed product.
- Document processes that verify nonstandard work throughout downstream locations.
- Consider additional training modules for employees completing work within a new area.
- Consider ergonomics when planning or performing nonstandard work in a new environment.

Please work with your Boeing Procurement Agent and Supplier Quality Representative if assistance is needed.

Reference: N/A

Compliance Requirements: YES NO : (If YES identify type) Import Export If applicable list regulations, requirements, export classification control number, and/or hyperlinks:

Subject Matter Expert (SME/Bulletin Originator) *

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Name:

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Number: SB24-426 Issue Date: 1/17/2024 Effective Date: 1/17/2024

Subject: Torque - Tool and Work Instructions

Form with fields for Applies to, Category, Applicable AP, Boeing Proprietary, and Additional information provided as attachments to bulletin.

Purpose: Communicate recommended actions to improve manufacturing torque processes.

Background: It is imperative that products delivered to Boeing conform to all relevant engineering requirements and that your quality processes are followed.

Bulletin: Evaluate torquing steps or processes within your manufacturing system.

To improve reliability and repeatability, ensure that work instructions are mistake-proof and quality is continuously monitored—particularly torquing requirements.

- List of bullet points providing detailed instructions for torqueing processes, including requirements matrix, documentation, operator focus, tool calibration, and training.

Please work with your Boeing Procurement Agent and Supplier Quality Representative if assistance is required.

Reference: N/A

Compliance Requirements: YES [] NO []: (If YES identify type) Import [] Export [] If applicable list regulations, requirements, export classification control number, and/or hyperlinks:

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