



4520 Hampton Road – Clemmons, NC 27012 – (336) 766-9036

## QUALITY ALERT ● 04142023

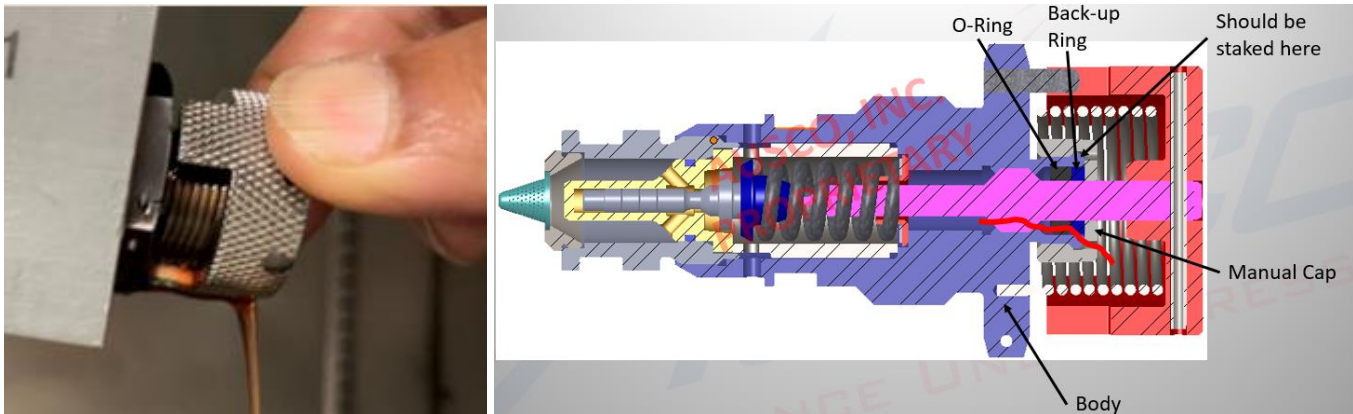
**Date:**04/14/2023

**To:** Suppliers of Assembled Components

**Subject:** Staking Operations

This alert is to raise awareness of a failure that occurred at a supplier site during an assembly process.

A relief valve purchased from a supplier was found to have been assembled without the technician completing the staking operation required in their work instructions. This resulted in a leak failure of the component (image below) and a potential release of non-conforming product shipped to a customer.



This condition was internal and could not be detected by inspection of the finished assembly. Suppliers are urged to review their Shop Travelers/ Operation Sheets to ensure there is a separate sign off for staking operations and verification of the process.

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