



4520 Hampton Road – Clemmons, NC 27012 – (336) 766-9036

QUALITY ALERT • 10272022

Date: 10/26/22

To: Actuation Products and Services (APS) Suppliers

Subject: Increase in Supplier Escapes

Triumph depends heavily on its supply base for providing 100% Quality Products. We must ensure we are providing the same level of quality to our customers.

Recently, Triumph has seen an increase in escapes (NOEs) from our supply base. These escapes can have catastrophic effects to Triumph and our customers, such as product recalls, rework, financial penalties, reputation, etc.

We are asking the supply base to ensure you and your sub-tiers have measures in place to rectify this concern of increased escapes. Be diligent in verifying all inspections and documentation are complete including but not limited to:

- Completed and verified First Article Inspections
- Dimensional inspections
- Material certifications
- Special process certifications
- Proper sequence of operations followed
- Use of approved processors
- Notification of changes
- Etc.

Please refer to the Supplier Quality Assurance Manual (SQAM001) on the Triumph Supplier Portal concerning Notification of Quality Escapes and Supplier-Responsible Nonconformance Cost Recovery.

If you have questions, please feel free to contact us.

Signature and Title: Sean Wood, APS OpCo Director of Quality