

Triumph Group Supplier Quality Alert

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Issued: 26 August 2020

To: Red Oak Triumph Group Suppliers

Subject: Preferred Performer Program (P3) Delegation

Attachments: none

Last year there was a concerted effort performed at the Red Oak site to reconcile objective evidence to support granting P3 delegation to supplier by review of records. The review found not in all cases did suppliers respond to inquiries via phone call or email reply made by Red Oak Supplier Quality Engineer organization. If no response was received it led to supplier P3 Delegation removal. Suppliers were sent forms; SCMP 4.1 (a) – Supplier Introduction and Proposal Letter, SCMP 4.1 (b) – Supplier Inspection Delegation – Supplier Profile, and RO-SQMP-01-P3 Supplier Acknowledgment Letter.

If you find that you are a supplier that was granted P3 Delegation, but purchase order (PO) agreement, at the PO line item level no longer indicate <u>INSPECTION CODE</u>: <u>Preferred Performer</u> it is possible that your company lost the P3 Delegation due to not maintaining the superior supplier performance required by SQAM001 section 8, or not returning all three required forms to continue P3 Delegation as requested.

This request is for suppliers to review their QMS system to see if the requested forms noted above were returned to RO SQE organization but may not have reached the intended recipient, if so submit them via the SIR process, at the same time to review your company Supplier Quality Scorecard on the TG Supplier Portal to verify that your company is continuing to meet all the Quality Performance Measurements as noted in SQAM001 section 8.

If you are a supplier not yet identified as P3 Delegation as noted by SQAM001 section 9, take this opportunity to review your company Supplier Quality Scorecard performance per SQAM001 section 8 to see if you are an eligible candidate, if so, contact the authorizing purchasing representative noted on your PO agreement.

Triumph Group extends the Preferred Performer Program (P3) to suppliers recognizing superior supplier performance (SQAM001 section 9). In addition, form SCMP 4.1 (a) further highlighted the principal requirements of the program for the supplier.

Suppliers are responsible to review requirements, determine contractual impact and notify the applicable Triumph Quality or Procurement representative of the impact, if any, and take necessary actions to ensure compliance to requirements of Supplier Quality Alerts.



Regards,

C. Paul McIntosh Supplier Quality Director TGI Triumph Group Cell – 214-793-6782

Email: pmcintosh@triumphgroup.com

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